



Privacy Policy

Grainman | grainman.com

Effective Date: July 29, 2026

Grain Machinery Manufacturing Corporation, doing business as Grainman (“Grainman,” “we,” “us,” or “our”), is a family-owned manufacturer of grain-processing machinery and replacement parts. We respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, how we share it, and the choices you have. It applies to grainman.com and to any interactions you have with us by phone, email, text message, or in person.

By using our website or providing us your information, you agree to the practices described in this Privacy Policy.

Information We Collect

We collect information you provide directly to us, including:

- **Contact information** — your name, email address, phone number, company or farm/business name, and billing or shipping address.
- **Order and quote information** — the machinery, parts, or services you request or purchase, quote requests, payment details, and order history.
- **Communications** — messages you send us through our website contact form, email, phone calls, or text messages.

We also automatically collect certain information when you visit our website, such as your IP address, browser type, pages viewed, and the dates and times of your visits, through cookies and similar technologies.

How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders, quotes, and parts requests;
- Respond to your inquiries and provide customer and technical support;
- Send you order confirmations, shipping updates, and service-related communications;
- Send you marketing or promotional messages where you have consented to receive them;

- Operate, maintain, and improve our website and services; and
- Comply with our legal and regulatory obligations.

SMS / Text Messaging

If you provide your phone number and consent to receive text messages from us, we may send you SMS/text messages related to your orders, quotes, customer service, and — where you have opted in — marketing or promotional offers.

- **Consent:** By providing your mobile phone number and opting in, you agree to receive text messages from Grainman. Consent is not a condition of any purchase.
- **Message frequency:** Message frequency varies.
- **Rates:** Message and data rates may apply.
- **Opt-out:** You can cancel at any time by replying **STOP** to any message. After you reply STOP, we will send one confirmation message and will not send you any further text messages unless you opt in again.
- **Help:** For help, reply **HELP** or contact us at Info@grainman.com.

No mobile information will be shared with third party affiliates for marketing and promotional purposes. All other categories of information sharing described in the “How We Share Your Information” section below exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

How We Share Your Information

We do not sell your personal information. We may share your information only in the following limited circumstances:

- **Service providers** — with trusted vendors who perform services on our behalf (such as payment processing, shipping, hosting, and communications), who are permitted to use the information only to provide those services to us.
- **Legal requirements** — when required to comply with applicable law, regulation, legal process, or an enforceable governmental request.
- **Business transfers** — in connection with a merger, acquisition, or sale of assets, subject to this Privacy Policy.

As stated above, mobile phone opt-in data and SMS consent are never shared with or sold to third parties or affiliates for marketing or promotional purposes.

Cookies

Our website uses cookies and similar technologies to operate the site, remember your preferences, and understand how visitors use the site. You can control cookies through your browser settings, though disabling them may affect some features of the site.

Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect your personal information. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

Your Choices and Rights

You may:

- Update or correct your contact information by emailing us;
- Opt out of marketing emails by using the unsubscribe link in any marketing email;
- Opt out of text messages by replying STOP; and
- Request access to, or deletion of, the personal information we hold about you, subject to applicable law.

To exercise any of these rights, contact us using the information below.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites, and we encourage you to review their privacy policies.

Children's Privacy

Our website and services are not directed to children under 13, and we do not knowingly collect personal information from children under 13.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" above. Your continued use of our website after any changes indicates your acceptance of the updated policy.

Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us:

- **Grain Machinery Manufacturing Corporation** (d/b/a Grainman)
- Website: grainman.com
- Email: Info@grainman.com